



CAPABILITY STATEMENT

2023





Why choose Shield Security

We are an accredited company of qualified, skilled and experienced security professionals who work with a holistic approach and offer high quality security solutions incorporating modern technologies to safeguard all your security needs.

14+

years
experience

100+

locations across
Australia &
New Zealand

Compliant

RTO & ISO
accredited



Our Methods

At Shield Security, we keep it simple.

- **We Collaborate** – At Shield Security we value open communication with our clients to identify early on the risks, dangers, or unwarranted behaviour around your people or property.
- **Trained to De-escalate** – Shield security personnel are trained to de-escalate heightened situations to protect people, staff, visitors, premise, and brand.
- **Professionalism is a high priority** – Our security team has years of experience, current licences with relevant qualifications and have all been trained to Shield Security standards.

Our methods are why our clients have stayed with us for years.

Some of our clients





About Us

We deliver where it matters.

Shield Security first started in the City of Sydney in 2009 at the height of Sydney's nightlife and global retail brands started to look to Australia to expand their business. With this, our founders saw a gap in the security industry where traditional security companies simply did not deliver.

Shield Security is able to station a Security Guard for major retail stores and sites across Australia and delivered consistent professional service each time.

Fully certified and licenced, Shield Security personally trains and handpicks only the best candidates with the aptitude and passion for providing the highest level of service each time.



Today, Shield Security has an extensive portfolio of clientele ranging from Hospitality, Government, Entertainment, Retail, Private Sectors and more.



SHIELD Training Group respectfully acknowledges the traditional custodians of the Country of all locations where our learning activities are hosted. We extend our respect to Elders, past and present, and acknowledge our future generations of Aboriginal people and their continuing connection to land, water, and community. We also respectfully acknowledge the Country, family, and cultural values of our students who travel to join us for a learning journey.



Services

Popular Services

TRAINING

Accredited and non accredited courses
Compliance and Documentation reviews
Frontline Staff/Management training
Corporate training & workshops
Training case studies
Training packages

SECURITY SERVICES

CCTV installation
Thermal Imagery and heat signature searches
Electronic Access Control
Factual investigations
Electronic Key Management
Risk Management Consultation
WH&S
Threat Assessments

RETAIL SECURITY

Loss Prevention Shrinkage strategies
Integrated Solutions
Covert/Overt Operations
Emergency Management and Training
Thermal Imagery Solutions
CCTV

CONCIERGE

Excellent Customer Service
Conflict Resolution
Fire Warden Training
HVAC
WH&S

CORPORATE/COMMERCIAL SECURITY

Excellent Customer Service
On-site Training
WH&S
HVAC
Integrated Risk Management
CCTV monitoring
Access Control
Security Risk Management

EVENTS

Staff screening and vetting
Accreditation and Role Recognition
Incident Report writing
Paramedic and First Aid support
Risk Assessments
Response Training
Emergency Evacuation training
Crowd Control Management
Facility Management Service

OTHER SERVICES

Crowd Control & Patrols
Cash in Transit
Debt Collecting
Responsible Service of Alcohol
Parking & Escort services
Body Guarding for Entertainers and VIP Guests
Overnight/After Hours Security Services
Data Collection of Recovered Products
Working in conjunction with Federal and State Police

We customise to your needs.
Get in touch today to find out how Shield Security can help your business succeed.



SECURITY SERVICES

• RETAIL • CORPORATE • EVENTS • GOVERNMENT

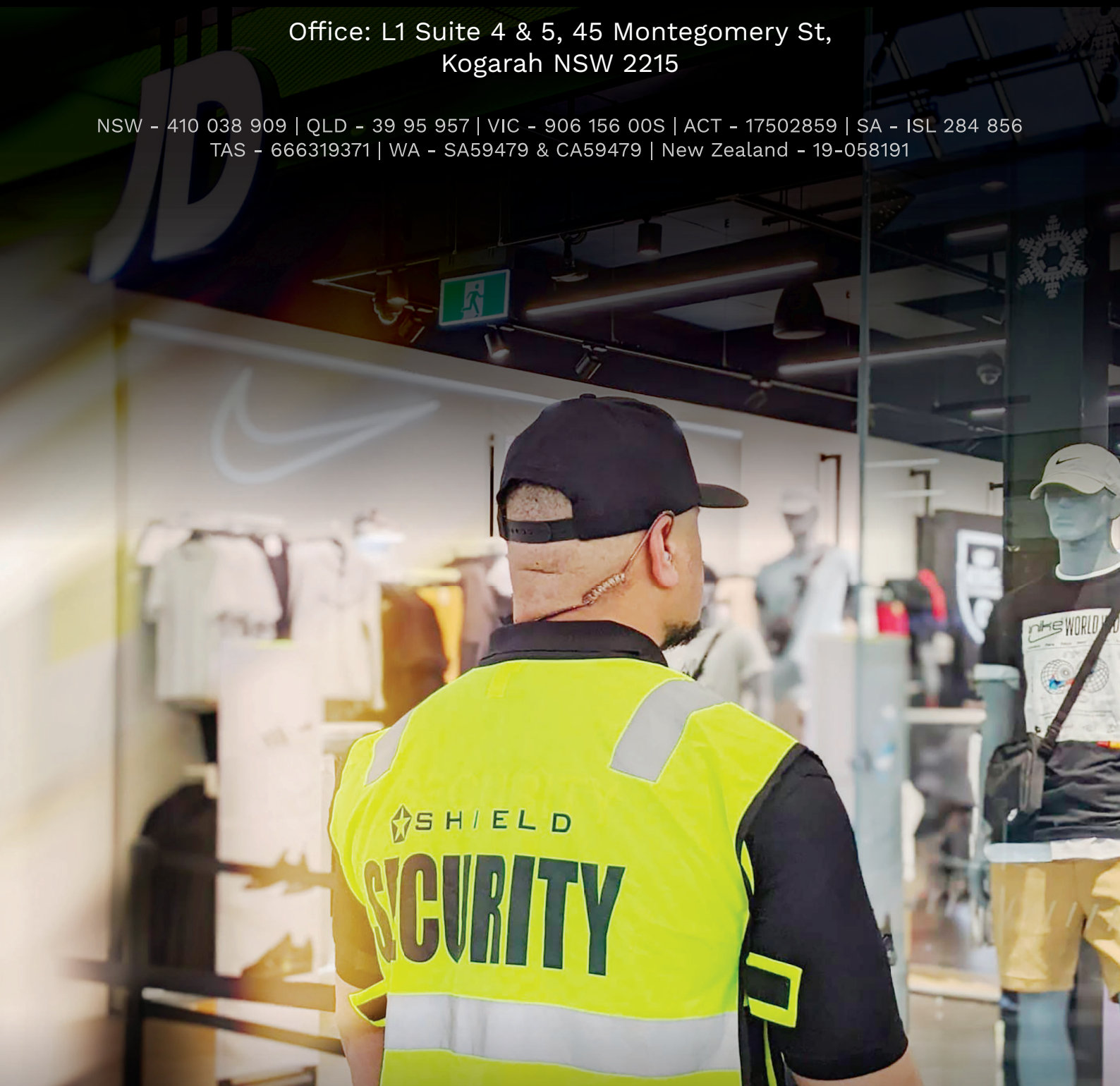
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RTO Code: 45663

LEARN TODAY, PREPARED FOR TOMORROW

shieldtraininggroup.edu.au

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Visit shieldsecurity.com.au

Call 1300 117 119

Operating Licence

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